

WARRANTY TERMS AND CONDITIONS | JEL PRODUCTS B.V. Industrial Floodlights & Worklights

This Product Warranty Statement sets forth the specific warranty conditions applicable to industrial LED floodlights and worklights supplied by JEL Products B.V., whether manufactured by JEL Products or its affiliated manufacturing partners (hereinafter referred to as the “Products”).

This Warranty Statement applies exclusively to business-to-business transactions and solely to the direct contractual purchaser of the Products from JEL Products B.V. (hereinafter referred to as the “Customer”). No third party, end-user, installer, or indirect purchaser may derive any rights from this Warranty Statement.

This Warranty Statement forms an integral part of the Agreement between Seller and Customer and shall be read in conjunction with the General Terms and Conditions of JEL Products B.V.

In the event of any inconsistency between this Warranty Statement and the General Terms and Conditions, the General Terms and Conditions shall prevail, unless expressly agreed otherwise in a written agreement signed by an authorized representative of JEL Products B.V.

This Warranty Statement applies to Products invoiced on or after January 1st 2026.

Article 1 | Definitions

- 1.1 Seller: JEL Products B.V., established in Nijkerk, the Netherlands, registered with the Dutch Chamber of Commerce under number 98987615.
- 1.2 Customer: any legal entity that has entered into an Agreement with Seller for the purchase of Products, excluding consumers.
- 1.3 Agreement: the written agreement between Seller and Customer, including Seller’s General Terms and Conditions.
- 1.4 Products: industrial LED floodlights and portable worklights supplied by Seller.
- 1.5 Defect: a demonstrable and reproducible failure in material or workmanship which results in the Product not functioning in accordance with Seller’s written technical specifications, excluding tolerances permitted under this Warranty Statement.
- 1.6 Warranty Period: the period defined in Article 3.
- 1.7 Application Category: the operational environment classification as defined in Article 4.

Article 2 | Applicability

- 2.1 This Product Warranty Statement applies exclusively to business-to-business transactions.
- 2.2 This Warranty Statement forms an integral part of the Agreement.
- 2.3 In the event of any conflict between this Warranty Statement and the General Terms and Conditions of Seller, the General Terms and Conditions shall prevail.
- 2.4 Dutch law applies exclusively. The Vienna Convention on the International Sale of Goods (CISG) is expressly excluded.
- 2.5 This Warranty Statement applies to Products invoiced on or after 1 January 2026 and replaces

all previous product warranty statements relating to floodlights and worklights.

Article 3 | Warranty Period

- 3.1 Seller warrants that the Products shall be free from Defects for a period of five (5) years from the invoice date.
- 3.2 The Warranty Period shall not be suspended, renewed, or extended as a result of repair, replacement, or credit.
- 3.3 The warranty applies only if the Product is installed, commissioned, operated, and maintained in strict accordance with Seller's documentation.
- 3.4 The burden of proof that a Defect exists within the Warranty Period rests with the Customer.

Article 4 | Application Categories and Operating Conditions

- 4.1 Warranty coverage depends on the correct Application Category as determined by Seller.
- 4.2 Onshore Industrial Use
 - 4.2.1 Applies to fixed installations in standard industrial environments.
 - 4.2.2 Operating hours shall not exceed 4,500 hours per calendar year.
 - 4.2.3 Ambient temperature shall not exceed +50°C.
 - 4.2.4 Installation must comply with Seller's manuals and applicable technical regulations.
- 4.3 Marine / Coastal Use
 - 4.3.1 Applies to installations located within saline or coastal environments.
 - 4.3.2 Customer must perform periodic inspection and cleaning.
 - 4.3.3 Continuous direct exposure to aggressive salt spray or chemical vapours voids warranty coverage.
 - 4.3.4 Cosmetic corrosion or oxidation without functional impairment does not constitute a Defect.
- 4.4 Mobile Applications
 - 4.4.1 Applies to cranes, moving machinery, temporary towers, and vehicles.
 - 4.4.2 Installation must include vibration-resistant mounting and strain relief.
 - 4.4.3 Mechanical fatigue, connector wear, impact damage, or cable damage resulting from movement are excluded.
- 4.5 Seller reserves the right to determine whether the Application Category has been correctly applied.

Article 5 | Performance Characteristics and Tolerances

- 5.1 The following shall not constitute a Defect:
 - a. Luminous flux deviation within $\pm 7\%$ of nominal specification;
 - b. Colour deviation between LEDs within $\pm 7\%$;
 - c. Gradual lumen depreciation consistent with L70/L80 performance curves;
 - d. Deviations within IEC or industry-accepted production tolerances;
 - e. Minor visual, cosmetic, or coating deviations not affecting functionality.
- 5.2 LED products operate within statistical performance ranges inherent to semiconductor manufacturing.
- 5.3 Variations within industry-accepted statistical tolerances, including driver failure rates within normal reliability curves for industrial LED systems, shall not constitute systematic failure.

5.4 Photometric measurements shall be evaluated in accordance with LM-79 and LM-80 methodologies where applicable.

Article 6 | Power Quality and EMC Requirements

- 6.1 Products must be operated under voltage conditions compliant with EN50160.
- 6.2 Voltage must remain within the driver-specified limits at all times.
- 6.3 Warranty excludes damage caused by:
 - a. Voltage spikes or surges;
 - b. Harmonics exceeding accepted industrial thresholds;
 - c. Transient overvoltages;
 - d. Inductive switching peaks;
 - e. Generator instability;
 - f. Improper earthing;
 - g. Site-specific electromagnetic interference;
 - h. External surge or lightning events.
- 6.4 Customer bears full responsibility for ensuring adequate surge protection and power quality control.

Article 7 | Exclusions

- 7.1 The warranty does not cover:
 - a. Installation or de-installation costs;
 - b. Access equipment, cranes, scaffolding or lifting devices;
 - c. Transport and logistics costs;
 - d. Business interruption;
 - e. Loss of production;
 - f. Lost profits or contractual penalties;
 - g. Third-party claims;
 - h. Chemical exposure;
 - i. Extreme corrosive environments beyond stated specifications;
 - j. Abuse, neglect, misuse or mechanical damage;
 - k. Unauthorized repair or modification;
 - l. Normal wear and tear.
- 7.2 The warranty does not apply if Customer fails to comply with payment obligations under the Agreement.

Article 8 | Warranty Claim Procedure

- 8.1 Customer must notify Seller in writing within thirty (30) days of discovery of the alleged Defect.
- 8.2 Claims must include:
 - a. Proof of purchase;
 - b. Serial numbers;
 - c. Installation date;
 - d. Operating hours;
 - e. Environmental description;

f. Power supply data.

- 8.3 Seller may require on-site inspection prior to authorizing return.
- 8.4 No Product shall be returned without written RMA authorization.
- 8.5 Returned Products must be shipped carriage paid to Seller's facility in Nijkerk.
- 8.6 If no Defect is established, Seller may invoice inspection, testing, and return shipping costs.

Article 9 | Remedies

- 9.1 Seller shall, at its sole discretion:
 - a. Repair the Product;
 - b. Replace the Product with a comparable model;
 - c. Issue proportional credit based on remaining depreciation value.
- 9.2 These remedies constitute Customer's sole and exclusive remedy.
- 9.3 Replacement products may contain updated components or design improvements.

Article 10 | Limitation of Liability

- 10.1 Seller's total liability arising out of or in connection with this Warranty Statement shall not exceed the invoice value of the specific Product giving rise to the claim.
- 10.2 Under no circumstances shall Seller be liable for indirect, consequential, incidental, or special damages.
- 10.3 Seller shall not be liable for business interruption, downtime, loss of revenue, contractual penalties, or third-party claims.
- 10.4 All claims shall lapse if not initiated within six (6) months after written rejection by Seller.
- 10.5 Nothing in this Warranty Statement limits liability in case of intent or gross negligence as defined under mandatory Dutch law.

Article 11 | Final Provisions

- 11.1 This warranty replaces all other express or implied warranties.
- 11.2 No warranty of merchantability or fitness for a particular purpose applies.
- 11.3 Any modification of this Warranty Statement shall only be valid if agreed in writing and signed by Seller.
- 11.4 If any provision is declared invalid, the remaining provisions shall remain in full force.

JEL Products B.V.

Product Warranty Statement – Floodlights & Worklights

Version: 5.0

Effective date: 1 January 2026

Replaces: Version 4.0 – 12 December 2024

This Warranty Statement has been adopted and approved by JEL Products B.V.

