Supplier Information

JEL Products B.V. Everything a supplier registration asks for, on one sheet. Version 2.0, 22 September 2026. Questions: administratie@jelproducts.nl

1. Company details

Item	Value
Legal name	JEL Products B.V.
Trade name	JEL Products
Legal form	Private limited company under Dutch law (besloten vennootschap)
Active since	November 2019 (as a general partnership), since 1 January 2025 as a B.V.
Ownership	Wholly owned by the founders through their personal holding companies; no external shareholders
Registered and postal address	Ampèrestraat 19E, 3861 NC Nijkerk, the Netherlands
Chamber of Commerce (KvK)	98987615
VAT number	NL868734743B01
DUNS number	473664614
Bank details	On request via administratie@jelproducts.nl, confirmed in writing only
Employees	5, all based in Nijkerk
Activity	Design, engineering, assembly and supply of industrial LED lighting for harsh environments; lighting design and calculation; installation and maintenance
Website	www.jelproducts.nl/en/

2. Contacts

Role	Name	Contact
Procurement, registrations, invoicing	Edith de Graaf, CFO	administratie@jelproducts.nl, +31 33 785 9809
Engineering, lighting design, product questions	Lucas de Graaf, Technical Director	lucas@jelproducts.nl, +31 33 785 9809
Management	J. de Graaf, General Director	via administratie@jelproducts.nl
Service, warranty and complaints	Service team	service@jelproducts.nl, +31 33 785 9809
Office hours		Monday to Friday, 08:00 to 17:00 CET

3. Certifications

Certificate	Scope	Evidence
ISO 9001	Quality management system, certificate QMS-4454-1	Certificate in this package
VCA** (Dutch SCC)	Safety management system for work on customer sites, certificate VCA-4454-1	Certificate in this package
CE, ENEC, IEC 60598	Product certification per luminaire	EU declaration of conformity per article, in every manual and in this package

What we do not hold: ATEX, IECEx and type approval by classification societies (DNV, ABS, Lloyd's). If your specification requires these, we say so up front and refer you to a specialist, even if it costs us the order.

4. Insurance

Item	Value
Type	Comprehensive general third party liability including products liability and employers liability
Insurer	Achmea Schadeverzekeringen N.V., trading as Interpolis
Policy number	00157875350
Limit of liability	EUR 2,500,000 per claim; EUR 5,000,000 per policy year
Territory	Europe; world excluding USA and Canada
Period	13 January 2026 to 12 January 2027, renewed annually
Evidence	Certificate of insurance in this package; a certificate in the name of your organisation on request

5. Commercial terms

Subject	What applies
General terms and conditions	JEL Products B.V., in this package and at www.jelproducts.nl/en/terms-and-conditions/
Pricing	Project price per enquiry, based on the lighting design, quantities and mounting situation; no list price
Delivery term	EXW Nijkerk (Incoterms 2020) as standard; DAP or DDP on request, quoted separately
Payment term	14 to 30 days net from invoice date; full or partial advance payment for custom work and projects
Lead time	Standard articles within one week from Nijkerk; custom and project deliveries as dated in the quotation
Warranty	5 years on industrial luminaires; 10 years on luminaires under a maintenance contract; 20 years on the stainless steel housing. Conditions in this package

Subject	What applies
Spare parts	Available at least for the warranty period and in practice longer; a longer period is agreed per project
Traceability	Every luminaire is registered by serial number
Framework agreement	Available for recurring demand, with fixed prices per article group and fixed lead times

6. Service

- Response to a technical question or failure within one working day, by an engineer.
- Warranty claims are settled within five working days; report with serial number and photo to service@jelproducts.nl.
- Complaints receive a substantive reply within two working days via service@jelproducts.nl.
- Replacement luminaires from stock for the core range; manuals per luminaire at www.jelproducts.nl/en/manuals/.

7. Compliance

- Code of Conduct JEL Products B.V., version 2.0, in this package. We also sign your organisation's supplier code on request.
- Sanctions and Export Control Statement, in this package.
- RoHS, REACH and WEEE Statement, in this package.
- Personal data is processed in accordance with the GDPR; privacy statement at www.jelproducts.nl/en/privacy/.

8. Contents of the supplier package

1. This supplier information sheet
2. Extract from the Dutch Commercial Register (KvK)
3. ISO 9001 certificate and VCA** certificate
4. Certificate of insurance (Interpolis, policy 00157875350)
5. General terms and conditions and warranty conditions
6. Code of Conduct, version 2.0
7. Sanctions and Export Control Statement
8. RoHS, REACH and WEEE Statement
9. EU declarations of conformity per article group

> Issued for JEL Products B.V.
>
> Edith de Graaf, CFO
>
> Nijkerk, 22 September 2026

This document is issued as a typed statement and is valid without a handwritten signature. A hand-signed copy can be provided on request to your organisation via administratie@jelproducts.nl.